

With their permission, one of our nurses will contact the patient six weeks after their appointment to check in and make sure they have been contacted by the referral services recommended for them.

## Opening Hours

**Adult SARC is open 24/7/365**

**Paediatric clinic hours are from:**

Monday to Saturday, 10am-6pm

Sunday, 11am-4pm

For advice, our telephone **0330 223 0099** is open 24 hours a day, every day of the year.

Call now to book an appointment, make referrals, get advice and support.

 **0330 223 0099**  
(24/7/365)



## The Address:

Sunningdale House  
10 Turnberry Park Rd  
Gildersome, LS27 7LE



## Helpful Organisations

West Yorkshire Independent Sexual Violence  
Advisor (ISVA) Service **03303 031 971**

Bradford Rape Crisis and Sexual Abuse Survivors  
Service **0800 4480710**

Survivors West Yorkshire (SWY) - Specialist  
sexual abuse support service **01274 965009**

Survivors UK - Information, support and  
counselling for male victims/survivors of rape  
and sexual abuse **02035 983898**

RASAC (Kirklees, Calderdale and Wakefield Rape and  
Sexual Assault Centre) **0300 3034787**

Calderdale Women's Centre - [info@womencentre.org.uk](mailto:info@womencentre.org.uk)

SARSVL (Support after Rape and Sexual Violence Leeds) -  
- **0808 8023344**

Basis Yorkshire (Basis supports indoor and street sex  
workers who identify as women, and young people who  
are sexually exploited) **0113 2430036**

Yorkshire MESMAC - Sexual health services for BAME  
people, LGBT people, sex workers and those misusing  
drugs: [www.mesmac.co.uk](http://www.mesmac.co.uk)

Drug Rehab - An online resource providing information and  
support on addiction:  
[www.drugrehab.com/addiction/alcohol](http://www.drugrehab.com/addiction/alcohol)

## Feedback

We love receiving positive feedback about the service we provide, but we are also happy to receive any suggestions for improvements.

Knowing what we are doing right, and what we could do better, will help us to continue delivering excellent care.

You can leave us feedback in-person at our centre or via our email at [hazlehurstcentre.sarc@nhs.net](mailto:hazlehurstcentre.sarc@nhs.net)



## Sexual Assault Referral Centre Professionals Guide



Confidential healthcare and support for children, young people and adults in West Yorkshire, following sexual assault or rape.

Call 24/7/365 for help.

 **0330 223 0099**  
[www.hazlehurstcentre.org](http://www.hazlehurstcentre.org)



Service provided by:



# Welcome to The Hazlehurst Centre

We offer free, confidential healthcare and compassionate support to anyone who has experienced sexual assault or rape in West Yorkshire.

Our service is available 24/7/365 days a year.

 **0330 223 0099**

This guide is for agencies and professionals working within agencies such as police, health and social care, local authorities and the public sector who may wish to refer adults, young people and children, to the SARC or familiarise themselves with our services.

If you would like further information or training from our SARC, please get in touch by calling **0330 223 0099** or emailing us at [hazlehurstcentre.sarc@nhs.net](mailto:hazlehurstcentre.sarc@nhs.net) / [hazlehurstcentre.paediatric@nhs.net](mailto:hazlehurstcentre.paediatric@nhs.net) (email is monitored from 9 am – 5 pm, Monday to Friday).

## Our Services:

We offer both paediatric (0-15) and adult services (16+). To refer someone to our service, call us on 0330 223 0099 at any time. Our comprehensive range of services includes:

- Immediate over-the-phone rape and sexual assault support and signposting to specialist services
- In-person rape or sexual assault crisis support and healthcare including access to medicine
- Forensic medical examinations
- Holistic examinations and care for non-recent cases
- Collection and storage of forensic samples
- Referrals to specialist counselling and Independent Sexual Violence Advisors (ISVA) support
- Follow-up calls after an appointment

## Referrals to our SARC

All professionals can refer adults and young people over the age of 16 to our SARC with their consent.

To understand our referral process, please refer to our Professional Referral Pathway Document for adults. (Ask our team if you do not have it. It is also available for download on our website.)

Children aged 15 and under will need to be referred via the Police and/or Social Care.

Paediatric clinics, for children aged 15 and under, are provided by specialist forensic medical examiners (doctors) with paediatric competencies.

To refer a child to the SARC, please follow your organisational Safeguarding Policy and procedures. For further information see our Paediatric Pathway available on our website for download.

## Before an appointment

Patient may have been asked by our staff, or professional, to not wash their body or drink hot liquids before an appointment. This is to help preserve forensic evidence. The comfort of our patients is most important so if this has happened don't worry, they can still attend an appointment.

An appointment may last for 2 to 5 hours depending on the care and support needed, so patients may want to wear or bring some comfy clothes to change in to.

Following the assessment/examination, patients will be offered the opportunity to take a shower and change their clothes.

If you are bringing a patient to the SARC for an appointment, please try to arrive on time. If you think you are going to be early or late please contact us to let the staff know.

## Forensic Medical Examination

Medical examinations are conducted by our highly skilled and compassionate sexual offence examiners.

Depending on when the incident happened, patients may be offered the option to have a forensic medical examination that includes checking for any physical injuries and collecting forensic samples. If an examination is something they are considering, it is best to contact us as soon as possible.

We offer to collect forensic samples even if the patient does not want to involve the Police at the time.

This gives patients the option to have their forensic evidence stored, if they choose to report the incident at a later date. In this instance, all samples will be stored at our SARC for 2 years (only for 16+)

During the examination, the nurse and crisis worker will regularly check in with the patient to make sure they are ok and want to continue. Patients are in control and can have a break or stop the examination at any point.

After the examination, patients have the option of having a shower at the SARC and we provide a care bag which has items such as shampoo and a toothbrush. We also provide clothing to change into if a patient's clothing has been taken as evidence.

## After an Appointment

After an appointment, professionals and patients can contact us at any time to ask questions or to get further help and support.

If a patient agrees to additional referrals for support, our nurse and support worker will likely refer the patient to other services that will be able to offer them additional support following an appointment with us. These services might include (but are not limited to) mental health/counselling, sexual health, GP, or the local Independent Sexual Violence Advisor (ISVA) service.