

# **Bradford Safeguarding Adults Board Annual Report**

**2019 - 2020**

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# Introduction

## from the Independent Chair of the Board – Jane Geraghty



It gives me great pleasure to present BSAB's Annual Report for the period 2019 to 2020. The partnership has grown stronger during this period with partners working increasingly collaboratively to safeguard the most vulnerable in Bradford. Development events have focused on the culture and behaviours of high performing learning Boards to ensure the BSAB provides respectful challenge and support in the delivery of agreed priorities.

The Board has been supported by a merged business unit( children's and adults) which unfortunately has ended the year without a full staffing complement.

Increasingly this year the SAB has sought to work collaboratively with the Children Partnership and Community Safety Partnership around e.g. transitions and early help. A continuing priority has been to hear and respond to the voices of service users and carers. I have been pleased to support this work through regular attendance at the Voice Group. Together we are working to revise the terms of reference of this group which now reports directly to SAB and confirm where we can work in partnership with the Voice and other community forums and interest groups to increase the awareness and response to a many kinds of abuse. We continue to provide a bespoke service to users and have agreed with Healthwatch that they will add some safeguarding questions into their enter and view program and talk with service user and carers to gain feed back in real time about their experiences of the safeguarding process.

Another comprehensive and professional program of events made up safeguarding week and was well supported by the board office and partners. Unfortunately our ambitions were tempered by the outbreak of Covid19 infection but I remain ambitious and determined for the SAB on its journey towards excellence.

Jane Geraghty  
Independent chair

# Executive Summary

Bradford continues to be enriched by its diversity and the Bradford Safeguarding Adults Board (BSAB) continues to work together with partner organisations and people in our communities so that Adults can live the best lives they can with their wellbeing and rights being supported, safe from abuse and neglect.

Through the year the BSAB continued to work against the 3 priorities

- Make safeguarding personal and support adults at risk to achieve the outcomes they want
- Making sure that all services have the appropriate systems and processes in place to support and safeguard adults effectively.
- Partners, organisations and communities work together to prevent abuse from happening

The Business Units for the Childrens Safeguarding Board and BSAB are now combined as a single Unit which has improved the synergy between the two partnerships and allows a greater consistency of approach, efficiencies of working and sharing of good practice.

Bradford Council's Safeguarding Adult Team received 3,826 Concerns during 2019-20 which decreased by 15% from 4,4510 in 2018-19. 1,566 of the concerns (38%) met the Section 42 criteria, which was an increase from 785 (17%) the previous year. The average monthly concern total during this period was 319, of which, an average of 123 became Section 42 enquiries (38%).

Single and multi-agency training programmes have been reviewed and updated in response to local procedural changes and to embed Making Safeguarding Personal (MSP). The Training sub-group has maintained close working links with the Safeguarding Voice group to ensure service users have the opportunity to influence and comment on training and resources used. The eighth Annual Safeguarding Week was a resounding success with over 60 events.

In Bradford a great deal of partnership work has been undertaken to ensure that people are appropriately safeguarded from the risks of abuse. Significant improvements have been made even in the last year in the ratings of the services which CQC have inspected. This is indicative of an improvement both in standards of care to protect people from harm but also of the knowledge of providers and staff about their safeguarding responsibilities.

It is extremely significant that inadequate services have fallen from 10.64% in 2018 to 1.1% in 2019. Services rated good have also increased significantly by 23% over the reporting period

The Safeguarding Voice Group continues to support the work of the BSAB and in particular around MSP. The group worked on various projects and assisted in the Hate Crime Real Safeguarding Story launch. This was a successful community event, aimed at people who use services, support workers and carers, local community groups and members of the public. The work undertaken around Hate Crime was recognised locally and awarded recognition in the annual Sovereign Health Awards

Partners and service users continued with their work with Making Safeguarding Personal and completed work on developing materials explaining 'What is Making Safeguarding Personal all about', and also a toolkit of MSP exercises that trainers can use to help everyone understand MSP.

The Safeguarding Adult Review Sub Group received 5 referrals and Partners decided that 3 cases met the criteria under Section 44 of the Care Act where a Safeguarding Adult Review would be undertaken. The SAR sub Group is developing decision making processes in line with the toolkit and ensuring appropriate partner membership.

Bradford continues to develop collaborative work with other Strategic Boards and amongst the sub-groups. The Risk and Vulnerabilities sub-group now includes all complex safeguarding themes, linking with the West Yorkshire group. The Communications and Engagement group continues to increase its membership and influence and expertise to raise awareness and support for professionals and communities.

# Annie's Story – capturing the voice of our service users



Annie is a member of our service user group Safeguarding Voice.

Annie, a vulnerable adult with special educational needs loves her work placement at a café. After a while her parents agree she needs to travel independently to work, on the bus. But from the first attempt, the journey becomes a nightmare as she is harassed and bullied by other passengers. In spite of the abuse, she carries on, scared of losing her job and worried about telling her parents.

Safeguarding Voice Group members were sharing their experiences about building trusting relationships and feeling safe whilst out and about.

Working alongside BSAB partners Annie shared her experience which then became the topic of an award winning Real Safeguarding Story.

Real Safeguarding Stories is a video resource for safeguarding professionals and the wider community where survivors' stories are central to tackling abuse in society.

Since undertaking this piece of work the individual has been supported to talk about her experience to different partner and service user audiences.

Learn more about Annie's Story here: <https://realsafeguardingstories.com/story/annies-story-hate-crime/>

There is also guidance information on how you can use Annie's Story for staff training

# What is the Safeguarding Adults Board?

## Who we are

The Safeguarding Adults Board (SAB) is a multi-agency partnership which has statutory functions under the Care Act 2014. The main focus of the SAB, is to ensure that in the Bradford District safeguarding arrangements work effectively so that Adults at risk are able to live their lives free from abuse or neglect.

An Adult at risk is a person aged 18 or over who has needs for care and support and as a result of those needs is unable to protect themselves from either the risk of, or the experience of abuse or neglect. Unpaid carers such as partners, relatives or friends can also get help and support if they are being abused.

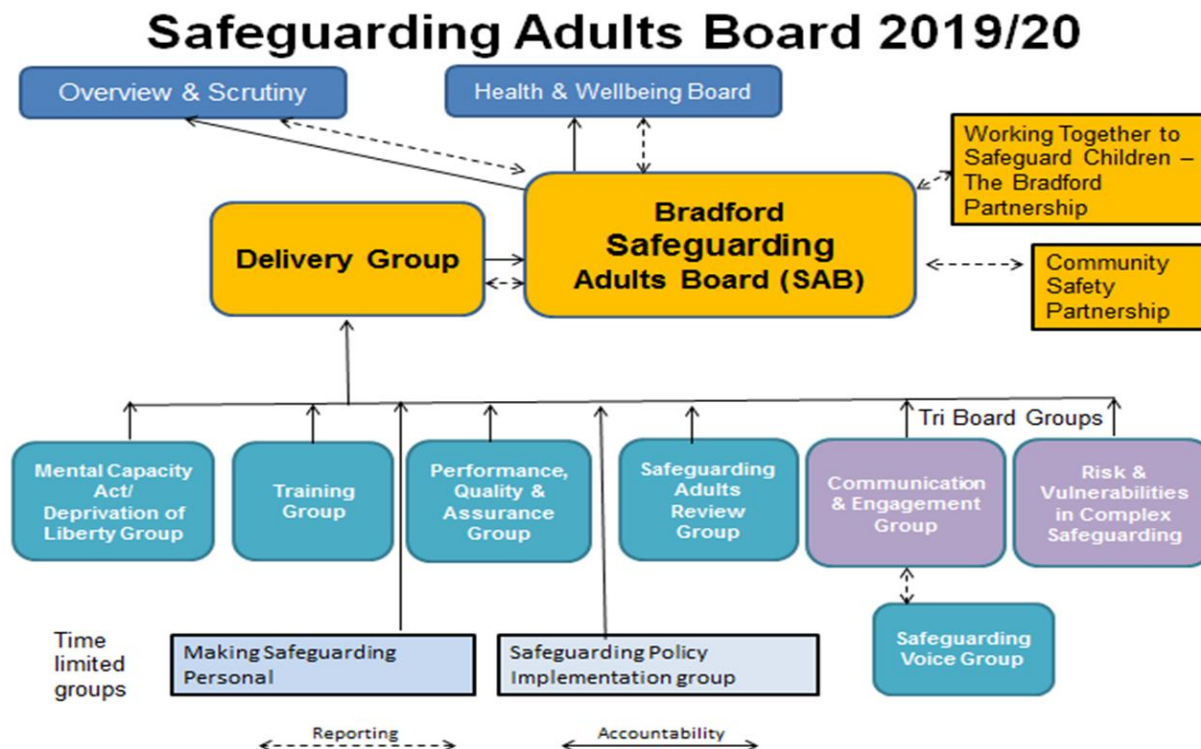
## What is adult abuse?

Abuse is when someone does or says things to another person to hurt, upset or make them frightened. There are many different types of abuse, more details can be found on our website:

[www.saferbradford.co.uk](http://www.saferbradford.co.uk)

## Whose responsibility is it?

Safeguarding is everybody's responsibility, for example: members of the public, friends, neighbours, staff and carers.





# Membership to our Board includes:

- Independent Chair
- City of Bradford Metropolitan District Council
- West Yorkshire Police
- Yorkshire Ambulance Service NHS Trust
- West Yorkshire Fire and Rescue Service
- Bradford District, Bradford City and Airedale, Wharfedale and Craven CCGs
- Airedale NHS Foundation Trust
- Hanover Housing
- Healthwatch
- Equality Together
- Bradford People First
- Safeguarding Voice Group
- West Yorkshire Community Rehabilitation Company
- National Probation Service

- Incommunities
- Bradford Teaching Hospitals Foundation Trust
- Bradford District Care NHS Foundation Trust
- NHS England
- Alzheimers Society
- VoiceAbility

## Expenditure & Funding:

Staffing £151,177

Consultant Fees £18,862

Other £3,201 – Total - £172,340

Funded by:

CCG's - £57,730

Police - £17,292

Training fees - £1,675

Local Authority budget £ 96,543



City of Bradford MDC

[www.bradford.gov.uk](http://www.bradford.gov.uk)



# Bradford Safeguarding Adults Board (BSAB)

The BSAB has continued to oversee the partnership response to safeguarding, through quarterly meetings, development sessions and strategic planning days. The Board focussed upon;

- Exploring behaviours and expectations of a learning board
- Confirm/amend the priorities for the coming year
- Gain assurance that emerging themes are addressed
- Review the performance management framework

Bradford continues to maximise learning with regional partners and contributed to easy to get to formats for Safeguarding Policy and Procedures, developing performance frameworks and exploring the Section 42 duty of the Care Act (2014) to undertake safeguarding enquiries.

The Business Units for the Working Together to Safeguard Children – The Bradford Partnership and BSAB are now combined into a single unit. This allows a greater consistency of approach, effectiveness, sharing of good practice and provides increased resilience across the Business Unit. This is now known as the Bradford Safeguarding Partnership Business Team.

## Section 42 duty of the Care Act (2014)

The Care Act 2014 requires that Local authorities must make enquiries, or cause others to do so, if they reasonably suspect an adult:

- has needs for care and support (whether or not the local authority is meeting any of those needs) and;
  - is experiencing, or at risk of, abuse or neglect;
- and
- as a result of those care and support needs is unable to protect themselves from either the risk of, or the experience of abuse or neglect.

These are known as “Section 42” enquiries

# Our Strategic Statement

We will work together with partner organisations and people in our communities so that Adults can live the best lives they can with their wellbeing and rights being supported, safe from abuse and neglect.

## Our vision

Is to promote happiness by working together to help people feel safe - free from abuse and neglect

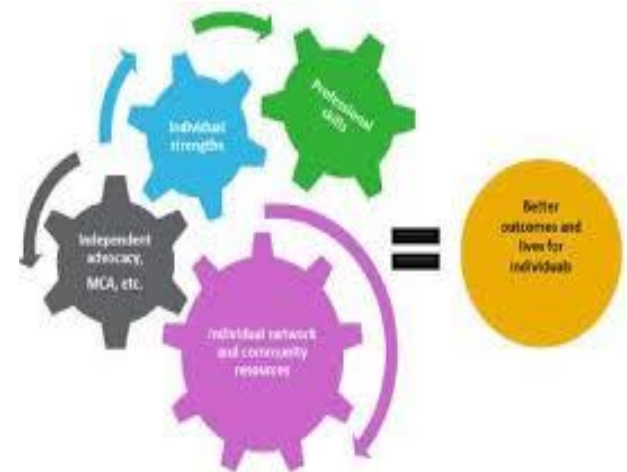


## Our mission

Is to put the wellbeing and safety of adult at risk of abuse at the heart of everything we do

## Making Safeguarding Personal

A Making Safeguarding Personal (MSP) time limited group was set up in autumn 2018, of key partners including representatives from people who use services. The group is progressing work against an action plan and have completed work on materials explaining 'What is Making Safeguarding Personal all about' which will be used in policies and publicity to raise awareness about MSP, and also a toolkit of MSP exercises that trainers can use to help everyone understand how to make safeguarding personal. Adult Social Care have been working as part of the group to make sure that a new IT system can record information about MSP, including what outcomes people want and what help they need to be protected from abuse or neglect.



# Plan on a Page

## Bradford Safeguarding Adults Board Strategic Plan 2018-2021

Our vision is to promote happiness by working together to help people feel safe - free from abuse and neglect.

Our mission is to put the Adult at risk of abuse at the heart of everything we do.



### Bradford Safeguarding Adults Board – Who we are

The Safeguarding Adults Board (SAB) is a multi-agency partnership which has statutory functions under the Care Act 2014. The main focus of the SAB is to ensure that in the Bradford District safeguarding arrangements work effectively so that Adults at risk are able to live their lives free from abuse or neglect.

An Adult at risk is a person aged 18 or over who has needs for care and support and as a result of those needs is unable to protect themselves from either the risk of, or the experience of abuse or neglect.

Unpaid carers such as partners, relatives or friends can also get help and support if they are being abused.

**In this Plan we will call an Adult at risk the 'Adult'.**

### Our Strategic Statement – What we plan to do

We will work together with partner organisations and people in our communities so that Adults can live the best lives they can with their wellbeing and rights being supported, safe from abuse and neglect.

Our work will follow the six Safeguarding Principles which are:  
**Empowerment; Protection; Proportionality; Prevention;  
Partnership and Accountability.**



### How are we going to do this?

We are going to work on three areas of equal importance, which will be our priorities. We will continue to work with our partners to make sure that by 2021 these priorities are achieved.



### How will we know if we have achieved our priorities?

We will measure our progress and achievements through our Delivery Plan which will be updated every three months and made available on our website.

### The Structure of the Safeguarding Adults Board – How we will work

- Board with an Independent Chair
- Delivery group (operational group)
- Training Sub-group
- Performance & Quality Sub-group
- Communication & Engagement Sub-group
- Safeguarding Adults Reviews Sub-group
- Mental Capacity Act & Deprivation of Liberty Safeguards Sub-group
- Safeguarding Voice (community group)
- Task Groups (working groups)

# Key Priorities

The Care Act 2014 asks all Safeguarding Boards and its partners to follow these six key Safeguarding Principles:

Principle	What does this mean for the adult?
Empowerment	I am consulted about the outcomes I want from the safeguarding process and these directly inform what happens
Prevention	I am provided with easily understood information about what abuse is, how to recognise the signs and what I can do to seek help
Proportionate	I am confident that the professionals will work in my interest and only get involved as much as needed
Protection	I am provided with help and support to report abuse. I am supported to take part in the safeguarding process to the extent to which I want and to which I am able
Partnerships	I am confident that information will be appropriately shared in a way that takes into account its personal and sensitive nature. Also, that agencies will work together to find the most effective responses for my own situation
Accountable	I am clear about the roles and responsibilities of all those involved in the solution to the problem

# Key Priorities



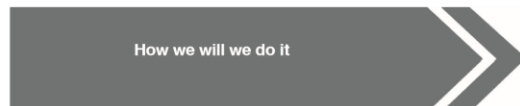
## Key objectives



Make Safeguarding Personal and support Adults at risk to achieve the outcomes they want.

Make sure that all services have appropriate systems and processes in place to support and safeguard Adults effectively.

Make sure that partners, organisations and communities will work together to prevent abuse from happening.



- 1.1 We will support and receive assurance from partners that they are embedding Making Safeguarding Personal (MSP) throughout their organisations.
- 1.2 We will seek quality and real time feedback from Adults who have been through the safeguarding service to ensure MSP is being implemented and to learn how we can work better.
- 1.3 We will continue to support the work of the Safeguarding Voice Group so that the voices of people in our communities are heard and inform our work.
- 1.4 We will do more work with other user led groups so that the voices of diverse people are heard.

- 2.1. We will develop methods to scrutinise and improve systems and processes across the SAB partnership.
- 2.2 We will develop methods to make sure the Care Act, Mental Capacity Act, Mental Health Act & Human Rights Act are being lawfully implemented by partners and organisations.
- 2.3 We will implement and review the impact of the new regional Safeguarding Adults Policy and Procedures.
- 2.4 We will develop new local guidance on roles and responsibilities.
- 2.5 We will set up a Task Group jointly with the Safeguarding Children's Board to assess and learn from complex needs and complex safeguarding concerns to improve practice.

- 3.1 We will improve awareness of safeguarding across all communities, especially with those who are isolated, diverse and underrepresented by reviewing our communication strategy and developing a measurable action plan.
- 3.2 We will implement a training strategy and action plan to audit and improve the current training programme and review and implement future training requirements.
- 3.3 We will work with the Children's Board to recognise young people who remain at risk of abuse by creating clear pathways as they transition into Adult Services.
- 3.4 We will form a new Safeguarding Adults Reviews (SARs) Sub-group. The group will lead the SARs work ensuring that lessons are learnt on what went wrong when an Adult dies or has experienced serious abuse or neglect.



Our Making Safeguarding Personal Task group will lead the work for Priority One. They will work closely with the Safeguarding Voice Group.  
The Delivery Group will check this work is happening as agreed in the Delivery Plan.

The Performance & Quality Sub-group will lead the work for Priority Two. The Delivery Group will check this work is happening as agreed in the Delivery Plan.

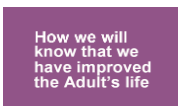
The Communication & Engagement, Training and the Safeguarding Adults Reviews Sub-groups will lead the work for Priority Three. The Delivery Group will check this work is happening as agreed in the Delivery Plan.



Adults will have choice and control when going through the safeguarding journey. Their views and wishes will be listened to and will be at the heart of any decisions made.

Adults who have been abused or are at risk of abuse will be protected and we will know if our safeguarding arrangements work well.

Everyone will be able to recognise what abuse is and know how to respond.



The Adult will feel listened to and be in control.

The Adult will feel happy with the actions taken to keep them safe.

Adults will feel more confident by being better informed, engaged and supported to feel safe.

# Collaborative arrangements with the Bradford Partnership and Community Safety Partnership

Bradford has continued to recognise opportunities to improve how we work with other strategic groups namely the Working Together to Safeguard Children - the Bradford Partnership (TBP), the Community Safety Partnership (CSP). This approach will ensure that cross-cutting areas of work are identified and progressed collectively thereby achieving the best outcomes for people of all ages across the District, avoiding duplication of effort where a co-ordinated response is more appropriate. Across these three partnerships, we will develop opportunities for a more consistent and combined approach that presents opportunities for shared learning.

Over a number of years Bradford has benefited from an established and experienced Child Sexual Exploitation and Missing Sub-Group. The group has now extended its focus to coordinate activity around a number of themes, in raising awareness and understanding. The group includes representation from a number of partners and coordinates activity across the across TBP, the BSAB and the CSP. The group has now extended its remit to include vulnerable adults and to coordinate activity around a number of emerging themes, in raising awareness and understanding. The group is now known as Risk and Vulnerabilities in Complex Safeguarding. The group has developed a Strategic Response.

This strategy has 6 headings:

1. Identify and understand the nature and scale of the themes involved
2. Prevention, Education and Awareness
3. Safeguarding vulnerable people, groups and communities
4. Effective leadership and governance
5. Disrupt and Prosecute
6. Communication, Engagement and Empowerment



# The Safeguarding Voice Group

**What do you like most about being part of the Safeguarding Voice group?**

**(Taken from Your Voice, Your Views Session)**

- Meeting other people who also care about safeguarding
- It is held in my city and covers local issues
- We have confidence in the group
- People share what they know
- Sharing good ideas
- People listen
- Meet different people
- Make new friends
- Learn different things
- Nice to see familiar faces
- Being able to share experiences – good and bad
- Relate to each other
- Feel comfortable
- Inclusive approach – round group
- Influencing practice
- Networking opportunities
- Being treated with dignity and respect
- Feeling valued
- Cakes!



This group continues to support the work of the BSAB and in particular around MSP.

The group have revised their terms of reference and membership to reflect the growing nature of the role they play. There is now a core membership, with opportunities for wider network events and workshops.

The group has identified key pieces of work they wanted to focus on during the year including:

- Hate Crime
- Mate Crime
- Being Safe on public transport
- Scams and cyber safety

Safeguarding Voice Group meetings are interactive and give members an opportunity to express their ideas and experiences in a safe way.

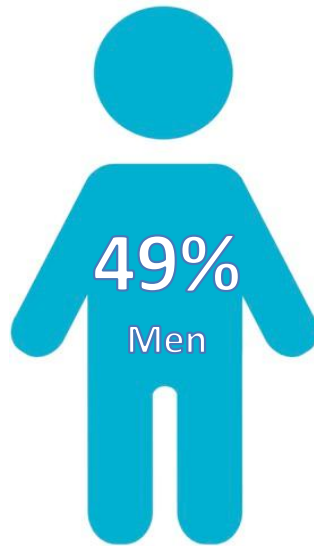
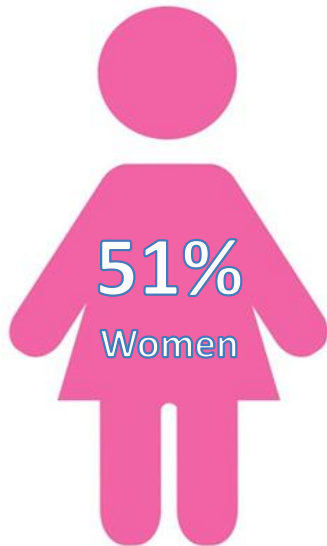




## Data Summary

**539,800**

People live in Bradford



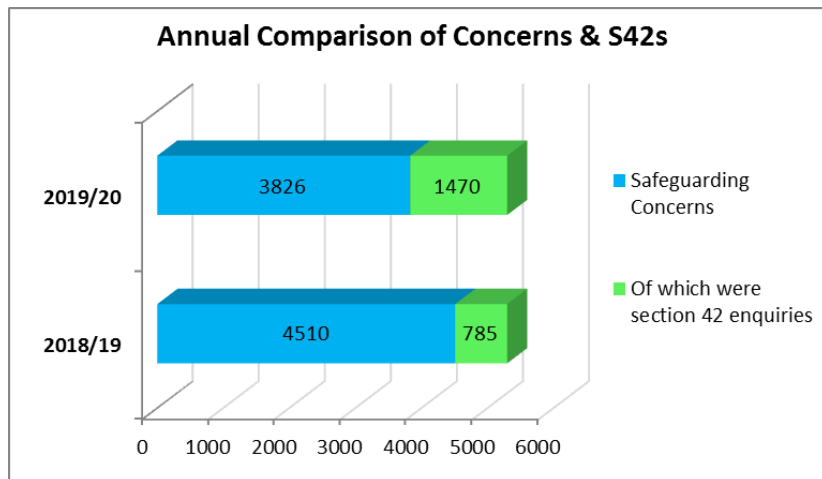
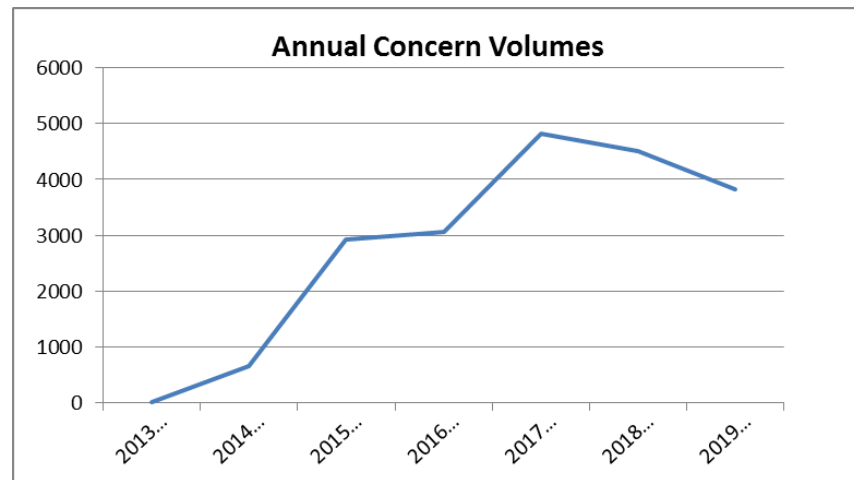
- There has been a population increase of 2,600 people in the last year
- 64% Identify as White British
- The district has the largest proportion of people of Pakistani ethnic origin (20%) in England

# Data Summary

**3,826** Concerns raised  
in 2019/20

**↓ 15%** Decrease from  
previous year

- Bradford Council's Safeguarding Team received 3,826 Concerns during 2019-20 which decreased by 15% from 4,510 in 2018-19.
- 1,566 of the concerns (38%) met the Section 42 criteria, which was an increase from 785 (17%) the previous year.
- The average monthly concern total during this period was 319, of which, an average of 123 became Section 42 enquiries (38%).



Further exploration of this trend is underway.

Many factors impact on the number of safeguarding concerns received and the number of concerns that are converted to s42 enquiries. For example:

- Interpretation of information
- Organisational procedures for recording information
- Introducing new reporting systems
- Changes to staffing and personnel
- Training and awareness raising
- New national guidance documents

# Learning and Improvement



Multi-agency training programmes have been updated to reflect 'Making Safeguarding Personal', as part of our preparation for new Multiagency Safeguarding Adults Procedures.

The Training sub-group also looked at new information about learning from other authorities and lessons learned from SAR's.

The Training sub-group has maintained close working links with the Safeguarding Voice group, to ensure service users have the opportunity to influence and comment on training and resources used. 'Real Safeguarding Stories' continue to be used as an invaluable learning resource. <https://realsafeguardingstories.com/>

A number of Making Safeguarding Personal sessions have been run this year with participants from user groups and staff.

# Learning and Improvement

**1,347**

Colleagues  
registered for  
training

**64**

Training courses  
were booked  
during 2019/20

**701**

Colleagues  
attended training  
courses

**69%**

Of colleagues  
attended booked  
training

The training sub group of Bradford District Safeguarding Adults Board (SAB) has the responsibility for the development and co-ordination of the safeguarding adults multi-agency training programme. Partner agencies are expected to provide in-house safeguarding adults training for all staff. There were four training courses available to all partner agencies and the public in 2019/20 detailed below:

**Number of Courses by Title**

Course Title	Total Number of Courses Organised	Total number of Attendees
Recognising & Responding to Abuse	43	276
Role of the Manager in Safeguarding	12	91
Safeguarding Adults Briefings	9	334
<b>Total Courses</b>	<b>64</b>	<b>701</b>

There was a total of 67 courses booked during 2019/20, which provided 1,022 places (excluding cancelled) for colleagues.

Of the 1,022 places that were booked, 701 (69%) of colleagues attended.

The Recognising and Responding to Abuse course had the highest attendance, with 76% of the 364 places attended.

# Communication and Engagement

Building upon the excellent work in the past year by the BSAB there is now a Communications and Engagement Group that includes representation from the CSP and TBP. This group is a mix of safeguarding experts as well as media experts, including a member of the Voice Group, representation from the Voluntary and Community Sector and also a Social Media apprentice. The aims of the group are to provide practitioners, parents, carers' children and communities with proactive, innovative and consistent approach to communications and the group have developed a communication strategy to support these aims. The BSAB continues to communicate through a variety of mediums including Twitter and other social media platforms but also recognises that other mediums are necessary for other demographical groups. The ethos of the group is to allow communication both ways, from the safeguarding partners but also to engage in a way that captures the voice of the child and adult.

In January 2020 the SaferBradford website was launched which brings together information , advice and resources from across The Bradford Partnership, Bradford Safeguarding Adult Board and Community Safety Partnership.

The BSAB held a successful safeguarding conference in June 2019 that included raising awareness of safeguarding by showing a real safeguarding story, the event also focused on supporting people to understand what safeguarding means to them and reflecting and developing the key priorities for the Board.

## Safeguarding Week

Bradford continued in its traditions of delivering a comprehensive and innovative training offer during Safeguarding week. This brings together numerous partners as well as all three Strategic Boards – the BSAB, Community Safety partnership and Working Together to Safeguarding Children – The Bradford Partnership. Safeguarding Week

Bradford District Partnerships were proud to work together on their seventh annual multi-agency Safeguarding Week. “Safeguarding –

It's Everybody's Business” was once again the focus of a fantastic range of learning and development opportunities.

Safeguarding Week 2019 was held in the summer this year between the 24th and 28th June.. There were over 50 organised events being hosted across the District for professionals and 2 City Centre events for the public.



The events were attended by 1200 professionals for across the safeguarding workforce. Some of the highlights were;

- Airedale Annual Conference on Complex safeguarding, county lines, forced marriage, cyber crime
- Financial Abuse with input from the Gambling project at the Citizens Advice Bureau
- BRI conference Coercive Control featuring the Bright sky app with one comment being “Bright Sky – Wow”
- Sharing Voices with a local school providing healthy relationship workshops to 300 pupils in one day
- Launch of two new Real Safeguarding Stories on County Lines and Hate Crime with the support of Bradford Future Leaders, with hot seating actors / participants interaction
- Safeguarding Stall in Broadway Shopping centre hosted by Bradford People First
- Professor Brid Featherstone presenting a lecture on her recent research “Protecting Children Time for a New Story”
- CSE and operational support awareness in City Square, raising public awareness
- Local research by health professionals sharing findings and informing practice
- For the first time we also ran a cross board “Safeguarding Awards Ceremony” where 27 individuals and teams from across the district were nominated for outstanding work in Safeguarding. A ceremony was held at Margaret McMillan Towers in Bradford and was attended by over 100 people.



# Performance Quality and Assurance Group (PQAG)

This group established the key content of the performance dashboard that will provide information and assurance to the BSAB.

Key content in the Performance Dashboard now includes information about the number of safeguarding concerns received, and how many proceed to S42 enquiries, domestic abuse incidents (reported to Police), training, CQC ratings and Prevent

The information provided in the performance dashboard will drive positive changes in service delivery.

The scope of annual audits and self assessments are agreed within this group, these provide assurance and highlight key trends to the BSAB.

## Safeguarding Adult Reviews (SARs)

A Safeguarding Adult Review takes place when agencies who worked with an adult who suffered abuse or neglect, come together to find out how they could have done things differently to prevent harm or a death.

A SAR does not seek to blame anyone; it tries to find out what can be changed so that harm is less likely to happen in the future in the way it did to other people.

The law says BSAB must arrange a SAR when:

There is reasonable cause for concern about how BSAB, its partners or others worked together to safeguard the adult; AND

- The adult died and BSAB suspects the death resulted from abuse or neglect; OR
- The adult is alive and BSAB suspects the adult has experienced abuse or neglect

Partners scoped and considered a number of safeguarding cases to consider if they met the criteria under Section 44 of the Care Act. Three cases fell within this criteria and the BSAB decided that Reviews would be undertaken.

The SAR sub-group works closely with all other sub-groups to ensure that learning from reviews is acted upon, through training, communications and also how audit and inspection can provide assurance that practice has improved.

A Local authority representative became involved in Social Care Institute for Excellence (SCIE) as a Safeguarding Adult Review champion for Bradford, and the information gained has informed the SAR practice in Bradford.



# Links with Care Quality Commission

## **How does the Care Quality Commission (CQC) link with Bradford Safeguarding Adults Board and Safeguarding partners?**

Safeguarding is a key priority for CQC and people who use services are at the heart of the Care Quality Commission. CQC falls under the Health and Social Care Act 2008 to have regard to the need to protect and promote the rights of people who use health and social care services.

CQC's role in safeguarding is:

- Checking that care providers have effective systems and processes to help keep adults safe from abuse and neglect.
- Receive information about safeguarding to assess risks to adults and children using services, to make sure the right people act at the right time to help keep them safe and to inform our inspections.
- Acting promptly on safeguarding issues we discover during inspections, raising them with the provider and, if necessary, referring safeguarding issues to the local authority – who have the local legal responsibility for safeguarding – and the police, where appropriate, to make sure action is taken to keep children and adults safe.
- Speaking with people using services, their carers and families as a key part of our inspections so we can understand what their experience of care is like and to identify any safeguarding issues. We also speak with staff and managers in care services to understand what they do to keep people safe.
- Holding providers to account by taking regulatory action to ensure that they rectify any shortfalls in their arrangements to safeguard children and adults, and that they maintain improvements. This includes requiring providers to produce action plans, taking enforcement action to remedy breaches of fundamental standards, and taking action against unregistered providers.
- Publishing our findings about safeguarding in our inspection reports, and awarding services a rating within our key question 'Is the service safe?' which reflects our findings about safeguarding, safety and quality of the care provided.
- Supporting the Police and local authority's lead role in conducting enquiries or investigations regarding safeguarding children and adults. This includes sharing information where appropriate from our regulatory and monitoring activity.
- Explaining our role in safeguarding to the public, providers and other partners so that there is clarity about what we are responsible for and how our role fits with those of partner organisations.

## Ratings in the West Yorkshire Footprint 2018



Local Authority/Region	Number of Active ASC Locations, by Latest Overall Ratings				Total Number of Active Locations
	Outstanding	Good	Requires improvement	Inadequate	
National	2%	79%	18%	2%	100% 21,675
Bradford	0.95%	51.77%	36.64%	10.64%	100%
Calderdale	1.12%	58.66%	28.49%	11.73%	100%
Kirklees	0.82%	55.74%	34.7%	8.74%	100%
Leeds	1.36%	58.33%	35.47%	4.84%	100%
Wakefield	1.34%	52.35%	36.58%	9.73%	100%

Ratings map illustrates how Bradford has fared in comparison to other Local Authorities and against the national picture .

This illustrates the context of where we have found concerns with providers – of those rated requires improvement and inadequate

in Bradford (correct as of April 2019) a great deal of work has been undertaken in partnership with colleagues to ensure that people are appropriately safeguarded from the risks of abuse. Significant improvements have been made even in the last year in the ratings of the services which CQC have inspected. This is indicative of an improvement both in standards of care to protect people from harm but also of the knowledge of providers and staff about their safeguarding responsibilities.

**It is extremely significant that inadequate services have fallen from 10.64% in 2018 to 1.1% in 2019. Services rated good have also increased significantly by 23% over the reporting period**

## Ratings in the West Yorkshire Footprint 2019



Local Authority/Region	Number of Active ASC Locations, by Latest Overall Ratings				Total Number of Active Locations
	Outstanding	Good	Requires improvement	Inadequate	
National	3.5	80%	15.3%	1.2%	100% 22,697
Bradford	2.2%	74%	22.7%	1.1%	100%
Calderdale	2.5%	72.5%	20%	5%	100%
Kirklees	0.6	72.8	24.9%	1.7%	100%
Leeds	0.8%	76.%	22.3%	0%	100%
Wakefield	2.2%	75.4%	17.9%	4.5%	100%

# Partners Key Achievements In 2019-2020

## Bradford District and Craven Clinical Commissioning Groups (CCGs)

We have delivered our revised face-to-face safeguarding training, tailored to the needs of CCG staff roles. We have delivered level 3 PREVENT training about exploitation and violent extremism to our staff and GPs.

Our managers have supported staff through proactive enquiry about domestic abuse as part of routine return to work interviews following staff sickness.

Our Named Doctor has delivered face to face training to GPs and Practice Safeguarding leads.

We have supported an increased number of people with complex health needs to use Personal Health Budget (PHB) and take charge of arranging their own healthcare, around their individual circumstances.

The CCG has adopted a revised tool to assess the impact of service changes in relation to safeguarding adults.

We have run a series of 'MCA and consent Masterclass' sessions for staff across the health system in support of the Making Safeguarding Personal agenda.

We have used our safeguarding and quality systems to monitor how well our providers are doing in protecting people from abuse and neglect and provided regular written assurance reports to our Governing Bodies.

Working with our Named Safeguarding GPs, we have developed a safeguarding assurance tool for primary care.

The CCG agreed an increase in resource to the safeguarding team, including a Specialist Practitioner to support primary care and a new dedicated Mental Capacity Act (MCA) lead post that will support the system, for recruitment in 2020-21.

Our Health Safeguarding Adults group has provided leadership and mutual support to safeguarding adults leads across the health system.

## Bradford Adult Social Care

The local authority has continued to significantly invest and grow its safeguarding adults service having this year appointed a service manager, two team managers, and an Advanced Practitioner to help lead and develop operational service delivery.

Further to these appointments two Newly Qualified Social Workers successfully joined the service and are now undertaking their Assessed and Supported Year in Employment while working within the Multi-Agency Safeguarding Hub.

January 2020 saw the launch of new and revised systems and processes across ASC. This included changes to reporting processes enabling a real-time overview of concerns being submitted to MASH as well as aligning enquiry procedures with the updated regional safeguarding adults policy and procedure which was adopted in January.

To accompany these developments a range of tools and assessment documents have been provided to assist practitioners with documenting information and gathering feedback from people who use the safeguarding adults service.

In preparation for these changes a number of briefing sessions and training events were held across the district alongside individual ASC team learning and development days.

ASC plans for the coming year: the launch of the Organisational Safeguarding Enquiry policy and procedure pilot, a quality audit analysing the content of concerns submitted to the MASH, a review of ASC's early intervention and preventative safeguarding offer, continued recruitment.



# Partners Key Achievements In 2019-2020

## Bradford Council Housing Services

Frontline staff in the Outreach Team provide support to vulnerable homeless households and the Housing Standards team respond to issues of disrepair and health and safety in people's homes. Housing Standards team have helped develop and launch the new multi-agency Hoarding Framework, and coordinate the Hoarding Panel. The Housing Options team see around 700 people each year who are suffering domestic abuse, and offer them housing advice, assistance or homelessness support. Launched a new Homelessness and Rough Sleeping Strategy for the district, incorporating commitments to provide support for vulnerable people at risk of homelessness or rough sleeping.

### Next Steps:

The launch of a newly commissioned Crisis to Permanent accommodation service to be delivered by Concept Housing Association, aim is to reduce the need for statutory temporary accommodation and in particular B&B use.

Roll out further safeguarding training, including refreshers, across all frontline teams within Housing

Review and update the Housing Options Domestic Abuse rehousing protocol, ensuring safeguarding issues are at the forefront of this

## Bradford District Care NHS Foundation Trust

The BDCFT Safeguarding Adults policy is in the process of update and will be in line with and reference the revised Multi Agency Safeguarding Adult's policy and procedures. These procedures are referenced within the trusts safeguarding adult training offer.

The trust is committed to working to promote SAB priorities.

BDCFT safeguarding team are a staff facing support and advice service offering safeguarding guidance to all staff. The 6 principles of safeguarding adults and the understanding of making safeguarding personal is included within this support and advice. This includes seeking the views and wishes of the service user and promoting their outcome as central to the concern.

The Trust works in partnership with other agencies proactively and reactively in relation to Safeguarding adults and is an active partner on all the subgroups.

## West Yorkshire Police

Bradford Police continue to work alongside colleagues from the Local Authority and with other partners to ensure that relevant information about adults who may be at risk is shared effectively.

This year has seen them conduct more joint visits with other professionals to improve their support to vulnerable adults and they have been undertaking more work in care settings. West Yorkshire Police received a rating of 'Outstanding' for its compliance with National Crime Recording Standards; what this means is that as a Force they are correctly identifying when a crime has been committed and recording it properly.

The Communications and Engagement sub-group is chaired by the Bradford Police Superintendent and brings together work relevant to both the Safeguarding Adult's and Children's Boards as well as the Community Safety Partnership. The group led on the development and delivery of the highly successful Safeguarding Champions Awards event held in June 2019.

Bradford Police have introduced a new Domestic Abuse Unit. This larger team is responsible for investigating the vast majority of domestic abuse related crime. It has led to improving performance including an increase in positive outcomes and a reduction in the number of repeat victims and suspects. This remains a key priority for the District and the Force as well as the wider partnership



# Partners Key Achievements In 2019-2020

## Airedale NHS Foundation Trust

We have adapted our mandatory training and it is now reflective of the 4 levels of training needed as per the intercollegiate document. We are still achieving approx. 94% compliance overall and our safeguarding adults referrals have increased by approx. 20% in the last year.

We have reviewed our safeguarding policy and developed a joint Trust policy for both children and adults for easier access. This reflects the Multi Agency Policy and Procedures implemented in September 2019. We are continuing to position ourselves for the implementation of LPS and in preparation have supported 4 staff to undertake the BIA courses. This takes the Trust to a total of 5 BIAs in readiness, and we continue to provide representation at the regional LPS Implementation group.

We have developed a template for making safeguarding personal which is being used in paper records. Moving forwards we are transitioning all safeguarding adults referrals via tasks on system1 and are in the process of updating the online template to reflect MSP.

We have identified safeguarding champions in each clinical area and hold monthly meetings to ensure engagement, education, training and supervision.

Next steps are:

To strengthen our Safeguarding supervision for staff to provide support and learning.

Continue to develop and deliver bespoke safeguarding training for clinical areas e.g ED departments.

Explore the role of IDVAs in acute hospitals

## Bradford Teaching Hospitals NHS Foundation Trust

The chief nurse is the SAB's deputy chair, and delivery group chair and the Assistant Chief Nurse for Vulnerable Adults is the Safeguarding Adults Review group chair. Annual audits are undertaken to ensure compliance with the safeguarding procedures and the Mental Capacity Act 2005.

The safeguarding team provides support advice and guidance to staff across the hospital. When safeguarding concerns are raised the safeguarding team ensure that the person is spoken with and that their wishes and views are taken into account for any actions taken in line with the principles of Making Safeguarding Personal.

The Safeguarding Adults Specialist practitioners deliver bespoke training to areas in response to concerns, audit results and emerging themes. Concerns regarding the quality of submissions are identified and addressed by the Safeguarding team. Themes are fed back through the safeguarding adult's subgroup to ensure learning is disseminated. The Safeguarding team are sighted on datix reports with a Safeguarding element to ensure necessary actions are undertaken.



# Partners Key Achievements In 2019-2020

## National Probation Service

Partnership work has continued including NPS taking a lead role in chairing the local statutory Multi Agency Public Protection Arrangements (MAPPA). The multi-agency approach ensures that in addition to risk of harm management, where offenders care and support needs an holistic approach is taken.

NPS also continues to work closely with partners when adults with care and support needs are identified when leaving prison, this work is normally in collaboration with adult social care, housing, health and mental health services.

Work has commenced to set up a system so that NPS has data regarding safeguarding referrals raised and will ensure any person-centred outcomes are identified and monitored to establish if this is achieved.

Adult safeguarding is mandatory training across the probation service  
A new My learning database is now embedded to capture training data as part of management reports

An Offender Housing Board has now been established and embedded under CSP arrangements to help comply with the national homeless strategy to reduce homelessness and rough sleeping and ensure the principles of prevention, intervention and recovery are followed and offenders settled on release from prison.

Work has also started on reviewing the criteria for vulnerable people, to ensure a more consistent approach is taken; individual vulnerabilities highlighted including the risk of self-harm and support targeted around these needs.

### **Next steps.**

Some further work is needed to ensure that where information is provided from the service that it is in easily accessible formats

## West Yorkshire Fire Service

Bradford District prevention manager led on the partnership approach to support people with care and support needs who hoard in Bradford. A time limited group reviewed regional policies and signed off an agreed policy for implementation in Bradford. This policy provides guidance to professionals within a multi-agency response framework.

The prevention manager acts a key link between the Board and the fire service, providing expert advice to matters of fire safety and risk to both the Board and the sub-groups.

The service has developed good working relationships with key partners and provides advice and leads on the multi-agency response to cases that involve high risk.

The hoarding policy was launched in July 2019 and included hoarding specialist advisors as key speakers to the workforce.

The panel of key representatives will meet on a six weekly basis to discuss referrals and provide updates to the SAB.

The panel will be evaluated on a regular basis to consider its effectiveness in reducing the associated risk of harm for adults with care and support needs who hoard



# Future and Conclusion

At the time of publication of this annual report Bradford Safeguarding Adult Board are supporting partners in their response and recovery to the impact of Covid19 across the district.

We will draw on the Association of Directors of Adult Social services (ADASS) and Local Government Association (LGA) guidance to seek assurance from partners, and identify emerging priorities and areas of work.

BSAB continue to recognise the changing environment both locally and nationally around Safeguarding.

- ✓ We will continue to progress collaborative work with a range of partners including the Children's Partnership and Community Safety Partnership around complex and contextual safeguarding including children transitioning into adults and exploitation.
- ✓ We will continue to increase our efforts to effectively communicate with partners, front line staff, service users, communities and carers and including the work on the Safer Bradford Website providing valuable information and advice ([www.safebradford.co.uk](http://www.safebradford.co.uk))
- ✓ BSAB also recognises the changes that the Mental Capacity (Amendment) Act 2019 will bring, with the Deprivation of Liberty Safeguards (DoLS) scheme being replaced by the Liberty Protection Safeguards (LPS). Further work will be required to understand the impact on partners across Bradford.
- ✓ All partners across the Bradford District continue to learn from Serious Case Reviews, Domestic Homicide Reviews and Safeguarding Adult Reviews. Learning from each is often transferable across the Childrens Safeguarding arena, the Community Safety Partnership and also the BSAB. Not only we will learn from local reviews but also from national reviews.
- ✓ We will build learning into our training, into our audits, policies and procedures and communicate learning through out established communication channels. Together these form the learning and improvement framework that brings together the work of the sub-groups.



# Report a concern



The Safer Bradford website offers information and advice <https://www.saferbradford.co.uk/adults>

**What should I do if I think I am being abused or that someone else is being abused?**

**If you have been told about or notice abuse or neglect:**

- Ensure the immediate safety and welfare of the adult and any other person at risk
- If urgent attention is needed for health or safety dial **999** emergencies
- If a crime needs to be reported call the police on **101** or you can call Crimestoppers on **0800 555 111**
- Preserve any evidence
- Accurately record the incident, any action or decisions. Make sure you sign it and add the date and time.

**Bradford Council's Multi-Agency Safeguarding Hub (MASH) is the single point of contact to report safeguarding concerns. The MASH operates in partnership with West Yorkshire Metropolitan Police.**

**Please note that Adult Safeguarding concerns reported to the MASH are screened by both the Local Authority and Police.**

**You can contact the MASH team through our [online form](#) or by telephone on 01274 431077.**