### Aftercare

Before you and your child leave the centre, we will give you some information, including a booklet titled "Summary of Your Care".

This booklet has information about the care your child has received, any medication they have been prescribed, and details of any further appointments they may have.

With your permission, we will contact you in three weeks to see how your child is doing and to find out if any additional support is needed.

## Safety

If you have concerns about your child's safety then please contact the West Yorkshire Police for advice on 101. In an emergency always call 999.

Our service is available: Monday - Friday, 10am - 6pm

Call now to get advice and support. (24/7/365)



0330 223 0099

# The Address:

Sunningdale House 10 Turnberry Park Rd Gildersome, LS27 7LE



## **Helpful Organisations**

ChISVA (Children's Independent Sexual Violence Advisor) 01274 535432

Bradford Rape Crisis and Sexual Abuse Survivors Service 0800 4480710

Survivors West Yorkshire (SWY) - Specialist sexual abuse support service 01274 965009

Survivors UK - Information, support and counselling for male victims/survivors of rape and sexual abuse - 02035 983898

KRASAC to RASAC (Kirklees, Calderdale and Wakefield Rape and Sexual Assault Centre) 0300 3034787

SARSVL (Support after Rape and Sexual Violence Leeds) 0808 8023344

Drug Rehab - An online resource providing information and support on addiction: www.drugrehab.com/addiction/alcohol

NSPCC Letting the Future in Service. https://learning.nspcc.org.uk/services-children-families/letting-the-future-in

### Feedback

We love receiving positive feedback about the service we provide, but we are also happy to receive any suggestions for improvements.

Knowing what we are doing right, and what we could do better, will help us to continue delivering excellent care.

You can leave us feedback in-person at our centre or via our email at hazlehurstcentre.paediatric@nhs.net.





### Sexual Assault Referral Centre Children (0-15 years)



Healthcare and support for children, young people and adults in West Yorkshire, following sexual assault or rape.

Call 24/7/365 for help.

• 0330 223 0099 www.hazlehurstcentre.org



Service provided by:



# Welcome to The Hazlehurst Centre

We offer free healthcare and compassionate support to children, young people and adults who have experienced sexual assault or rape in West Yorkshire. This guide is for parents/carers of children aged 15 and under.



If you are just looking for some advice or guidance from us, we are here to help.

Please call us on **0330 223 0099,** 24/7/365.

### Accessing our SARC service

If a physical examination is required for your child, the Police or the Social Care Worker will book an appointment at our centre.

Our staff will advise you on how to preserve evidence before bringing your child for an appointment, such as not washing their body. We understand that this may have already happened and, if so, they can still attend the appointment.

We recommend that you bring comfortable clothes for your child to their appointment, as they will likely be at the centre for a few hours (dependent on individual case needs).

In order to ensure patient confidentially and privacy, our team only take one appointment at a time. Therefore, please do not visit the centre earlier or later than your time of your child's appointment.

We understand that this is sometimes unavoidable. If you are going to arrive early/late please call and let us know as soon as you can.

### **Before your appointment**

When you arrive at our centre, you and your child will meet one of our crisis workers and a doctor.

Our crisis worker will stay with your child throughout their time at the centre, to support and guide them.

They can answer any questions you may have and explain what will happen during the appointment.



## Before the examination

Before an examination starts, the doctor will ask you a few questions about your child. These questions might cover topics like their medical background (any illness, medication, etc), any relationships they may have had, or whether they drink, smoke or take recreational drugs.

There may also be some questions that the doctors may want to ask your child in private.

The doctor will go through the examination details and will explain the options available to your child, and you will be required to give consent on behalf of your child.

This is also a good opportunity for you or your/the child to ask us any questions.

### The examination

Your/the child can choose which of their parents / carers they want in the room with them during an examination.

The doctor will check their body for any injuries. The doctor will also take some notes and ask if it's ok to check your child's 'private parts'. This is a normal part of the examination. They may also take forensic samples, but the team will discuss this with you so that you understand what this involves.

During the examination, if your child declines to be examined, or changes their mind, the doctor will respect this and end the examination so as not to cause any distress.

### After the examination



When the examination is over, the doctor will explain to you what was seen during the examination. They will then let you know if your child needs to have any future appointments and what ongoing support is available for them and you.

Your child will also have the option to take a shower at our SARC and to change into the clothes you brought along. The team can also provide clothing if you are not able to bring spares.

You and your child can then take a seat in our lounge and ask our crisis worker any questions you may have.

We have drinks and snacks available in case you and/or your/the child get hungry, but you can also bring your own. Please let a member of our staff know if you or your child has any food allergies.